

# WEBINAR MAXIMIZING BUSINESS SYNERGY:

#### Salesforce to Salesforce Integration



Sales Consultant

Andreea Arseni Data Integration Consultant

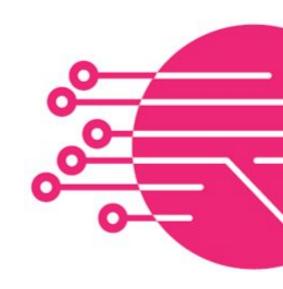




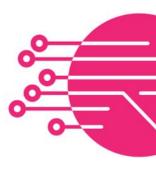
Microsoft Dynamics

# AGENDA

- Introduction to RAPIDI
- Importance of Integration
- RAPIDI Integration Solutions
- Salesforce-Salesforce Integration
- Customer Testimonials
- How to get started with us?
- Q&A



# **RAPIDI COMPANY** *Profile*

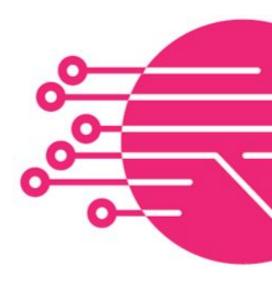












# IMPORTANCE OF INTEGRATION

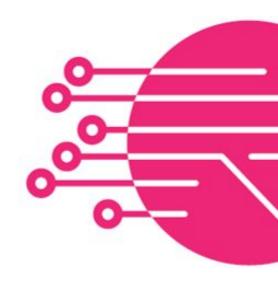
#### All about simplifying the integration process



# **WHY** *is integration important?*

- It streamlines business processes by connecting and sharing data through multiple instances;
- It offers real-time data synchronization;
- It improves decision-making and productivity via an unified customer data view;
- It reduces or eliminates data silos, manual processes, and communication gaps;
- It enhances the overall customer experience.



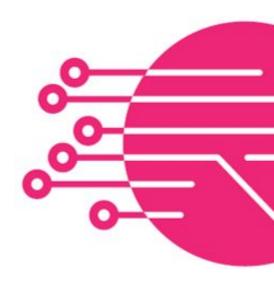


# RAPIDI DATA INTEGRATION SOLUTIONS

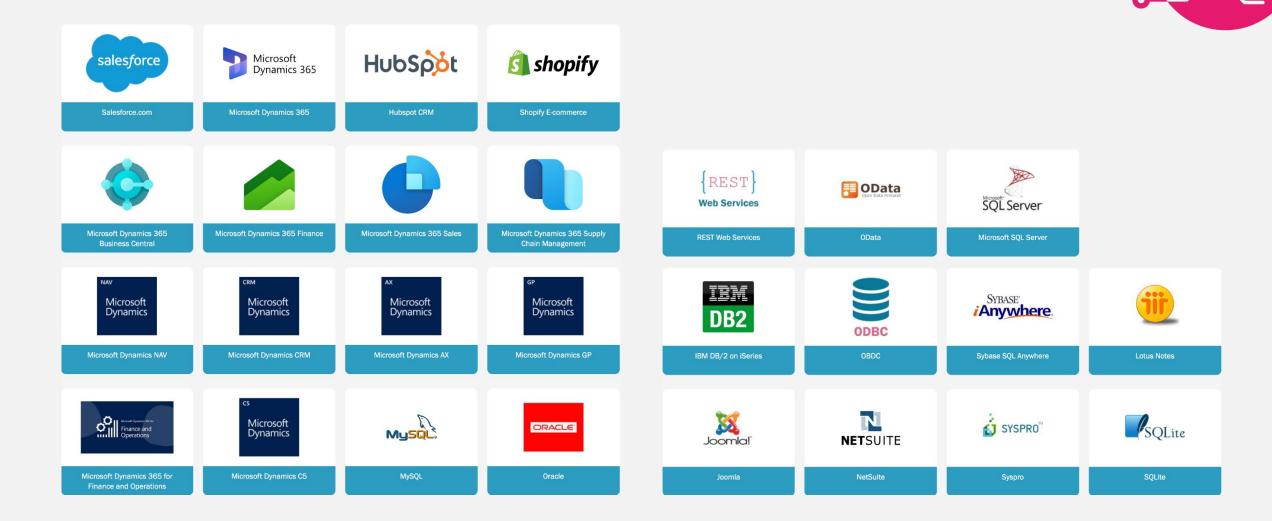
Data Integration Made Easy

# **RAPIDI** Data Integration Solutions

- Rapidi Data Integration Solution is an innovative IPaaS that is three-fold in its simplicity; in design, installation and use.
- It is a cloud integration system that comes out of the box with pre-configured templates allowing you to quickly integrate various systems.
- We have extensive expertise in integrating Salesforce, Microsoft Dynamics ERPs and more!

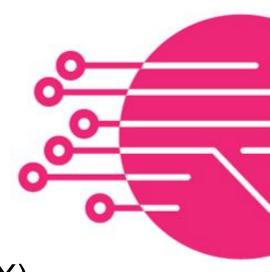


# RAPIDI's most common end-points

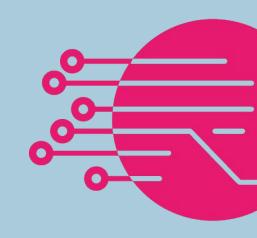


# **RAPIDI** Data Integration Solutions

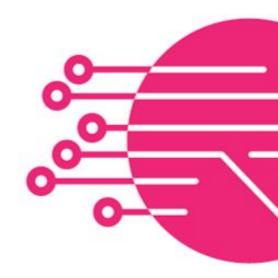
- Data Integration Microsoft Dynamics ERP (cloud-based and on-premise) to Salesforce and/or D365 Sales
- Data Replication between multiple Dynamics 365
   Business Central and /or Finance Databases (also NAV/AX)
- Hubspot to Dynamics 365 Business Central
- RESTAPI
- And many many more...







# Integrate to elevate: Unify your systems, amplify your success.



# Salesforce - Salesforce integration

### Salesforce to Salesforce Integration: Use Cases

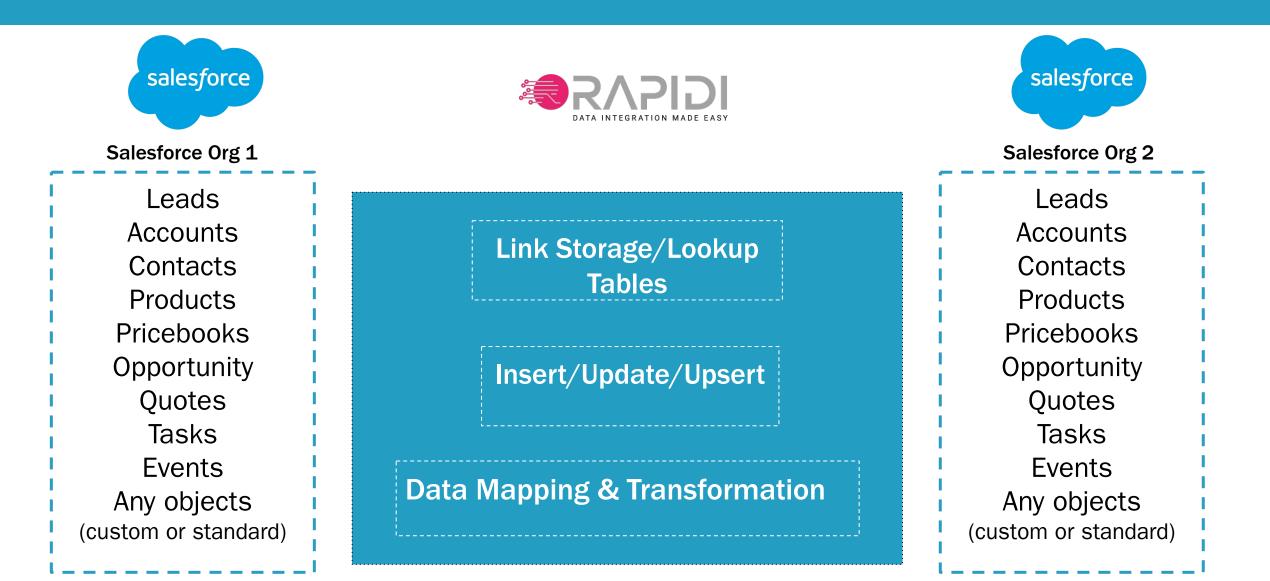
 Large enterprises which operate across multiple business units (BUs)

 Companies that are undergoing a merger/acquisition and need to integrate sales and marketing data from two Salesforce orgs. Salesforce to Salesforce Integration Newly acquired entities that
 operate their Salesforce
 orgs independently while
 sharing essential records
 with the main org

• Or simply migrating from one Salesforce org to another.



#### DATA FLOWS Salesforce - Salesforce

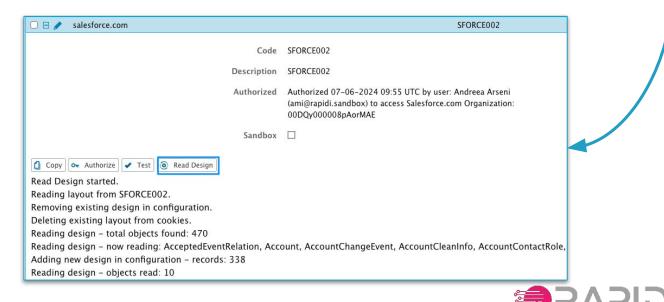


#### **Step 1: Create Connection**

 Create a connection for each Salesforce Org

	salesforce.com		SFORCE002	
		Code	SFORCE002	
		Description	SFORCE002	
		Authorized	Authorized 07–06–2024 09:55 UTC by user: Andreea Arseni (ami@rapidi.sandbox) to access Salesforce.com Organization: 00DQy000008pAorMAE	
		Sandbox		
🚺 Сору	ow Authorize ✔ Test			

 Read the full layout from each Salesforce Org

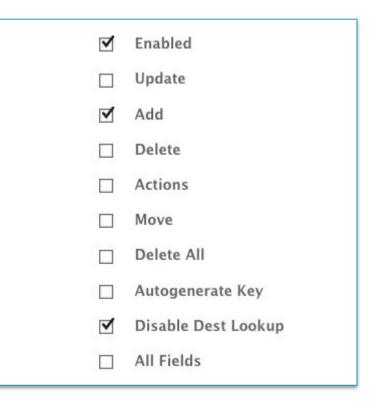


#### **Step 2: Decide on Actions**

#### Choose the data flow action:

- **Add** (Create new accounts)
- **Update** (Update existing accounts)
- **Upsert** (Add and Update accounts)

\*Disable Dest Lookup - In combination with Update and Add will trigger the use of the UPSERT facility in Salesforce.com.





#### Step 3: Mapping & Transformation

Mapping & Transformation: include all necessary fields in the mapping layout

🗆 🥒 Fi	eld List (mapping) [57]	0 Q
ACTION	SOURCE FIELD	DESTINATION FIELD
<u>ů C</u>	Name	Name
<u>ů S</u>	Name [string255: Account Name] tegar_Namec	Legal_Namec
<u>ů</u> 🗹	BillingStreet	BillingStreet
<u>ů S</u>	BillingCity	BillingCity
<u>d</u> <b>C</b>	BillingStateCode	BillingStateCode
<u>ů C</u>	BillingPostalCode	BillingPostalCode
<u>ů S</u>	BillingCountryCode	BillingCountryCode
<u> 1</u>	Phone	Phone
<u>†</u>	AnnualRevenue	AnnualRevenue
<b>d C</b>	CurrencyIsoCode	CurrencyIsoCode



# Step 4: Configure Link Storages for unique ID

	Salesforce Org 1 Account Id		Sales	force Org 2 Account	Id			
Salesforce Org 1 Account Id			Salesforc	e Org 2 Account Id				
C. New			🕞 New					
🖃 🌶 SFORCE001 Acc	ount Id	Û		SFORCE002		Account	Id	Û
Connection SFC	DRCE001				Connection	SFORCE002		
Table Name Acc	count				Table Name	Account		
Link Fields Id					Link Fields	Id		
Link Fields Id					Link Fields	Id		

Configure the Link
 Storage/Lookup
 Tables to store the
 Salesforce IDs of
 your records:

ALESFORCE ORG 1 ACCOUNT ID	SALESFORCE ORG 2 ACCOUNT IE
0017R00002whYbpQAE	001Qy00000MaqzVIAR
0017R00002whYbqQAE	001Qy00000Maku8IAB
0017R00002whYbrQAE	001Qy00000Mar17IAB
0017R00002whYbsQAE	001Qy00000MaPPtIAN
0017R00002whYbtQAE	001Qy00000Mar2jIAB
0017R00002whYbuQAE	001Qy00000Mah0DIAR
0017R00002whYbvQAE	001Qy00000MaqGMIAZ



### Step 5: Set up Schedules

- Schedule the data flows so all records are created and updated in a timely manner:
  - Description
  - Interval/frequency
  - Priority
  - Error Handling
  - Error interval
  - Notify Interval

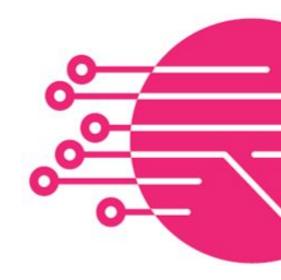
□ □ / T_A1_01_ACCOUNTS_ADD			
Code*	T_A1_01_ACC	OUNTS_ADE	
Description	Accounts Trar	Minutes Hours	Org 1 to SF Org 2
Interval	1	Veeks	]
Status	Stopped	Months	•
Priority	Normal		Ť
Error Handling	Skip		Ŧ
Last Date/Time	07-06-2024 1	5:36	
Next Date/Time	08-06-2024 0	02:00	
Error Interval	1	Hours	•
Notify Interval	5	Hours	r
Notify Date/Time	08-06-2024 07	7:00	
Save Cancel			



#### Salesforce to Salesforce Integration: Best Practices

- **Define the integration or migration scope** (objects and records)
- Tidy your data ensure that your data is clean, tidy, and your Salesforce orgs are aligned in terms of data structure)
- Create an integration plan (always include a data validation process and error troubleshooting steps)
- Create a contingency plan





# **RAPIDI** Key functionalities



# **RAPIDI's** *Key Functionalities*

Data Mapping and Transformation

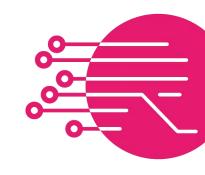
**Real-Time Synchronization** 

**Customization and Scalability** 

Automated Workflows

**Security Measures** 

Monitoring and Analytics



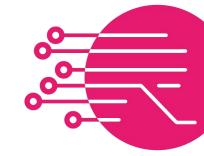
#### **DATA MAPPING & TRANSFORMATION**



- Ability to map and transform data effortlessly between your Salesforce organisations
- Support for custom data fields, ensuring flexibility for various business needs
- RAPIDI offers an intuitive data mapping interface that allows you to customize your current data flows
- Rapidi support any objects (standard and custom)



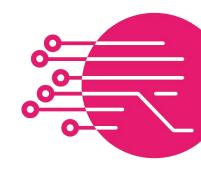
#### **REAL-TIME** Synchronization



- It ensures that the information is always up-to-date in all your Salesforce orgs.
- Immediate updates on leads, opportunities, and customer interactions for sales teams.
- Minimization of data latency and improved decision-making.

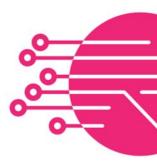


#### CUSTOMIZATION & SCALABILITY

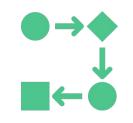


- RAPIDI can adapt to unique business processes and structures;
- It ensures scalability for businesses of all sizes - from small enterprises to large corporations;
- It provides customization based on industry-specific needs.

#### **AUTOMATED WORKFLOW**





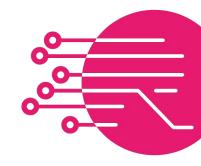




RAPIDI's automated workflows streamline business processes. Repetitive tasks are automated, reducing manual effort and minimizing errors; The flexibility to customize data flows to match specific business requirements.



# **SECURITY MEASURES**

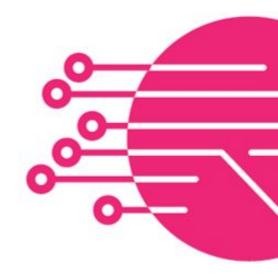


- RAPIDI is committed to data security and compliance (encryption protocols, access controls, and other security features).
  - We provide confidence to decision-makers about the safety of sensitive business data.

#### MONITORING & ANALYTICS

- RAPIDI offers monitoring and analytics tools for tracking integration performance
- Businesses can gain insights into data flows, identify bottlenecks, and optimize processes via our statistics

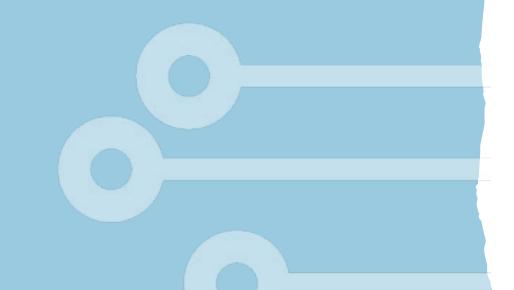




# A sneak peek into other RAPIDI *functionalities*

# **DATA FLOW ACTIONS**

Supported data flow actions that can be enabled and performed within RAPIDI. You can enable one action or a combination of 2 or more.



$\checkmark$	Enabled
	Update
$\checkmark$	Add
	Delete
	Actions
	Move
	Delete All
	Autogenerate Key
$\checkmark$	Disable Dest Lookup
	All Fields
	Continue on Error



Source Control Field

Transferred Field

Store New ID Field AccountNumber

E 🖋 Source Control [	Transferred: Transferred, CommitPer: 1 ]
	Source Control Field
	Transferred Field Transferred
	Store New ID Field

# Write-Back Fields

Store New ID Field - It allows you to store the ID of the newly created record into the source system. Transferred Field - It allows you to write a timestamp (date/time, text, or boolean true value) back into the source table on each transferred record.

lso when you gene	unsfer manually (which has tag erate or create schedules, you Generate tag values	can select the Tag Values	ect a set of tags to run it with. to be added to the Schedules.			
ACTIONS	CONN	СОМР	CURR			
Ŵ	SFORCE001	SF ORG 1	EUR			
<b>D</b>	SFORCE002	SF ORG 2	EUR			
	□ <u> </u>	UNTS_ADD		Acco	ounts Transfer from Salesforce Org	1 to Salesforce Org 2
	🔁 🛱 Runs 📄 L	og 🖌 Edit 💼 D	elete 🔠 Browse Table Layo	ut A1_01_ACCOUNTS_ADD	Copy V no tags	un Transfe

TAGS

Parameters or variables that can be set up at the connection or data flow level for different purposes such as: transfer data to several different destinations via a master data flow.

# **RAPIDI** in a nutshell



- RAPIDI offers Microsoft ERP Salesforce integrations but its offering integrations services also include integrations between several Salesforce orgs;
- Cost-effective, scalable business model
- Data Integration via RAPIDI is possible for both cloud and on-premise systems
- Robust development tools
- Prebuilt mapping templates ready to be used at any time
- Approachable for non-IT users no development required or technical skills
- Manageable without IT resources post GO-LIVE

# **ALL INCLUSIVE**

#### 1 | Integration platform

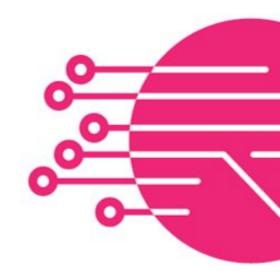
Integration configuration
Advanced data toolbox
Log and notifications
Monitoring
RapidiConnector

- 2 Integration templates
- Complete business
   processes
- Pre-configured
- Best practices
- CustomizableDocumentation

#### 3 | Support

- Maintain integration
   Add fields to existing transfers
   Integration advisory
  - Resolve data errors

Investment One-time implementation fee + Yearly subscription



# **CUSTOMER** *Testimonials*



#### HAPPY CUSTOMERS



"Rapidi really provides a wonderful solution and has the best customer service ever. I would definitely recommend this company. Love it!"

Lily Chan, Diamond Wipes International 4,8 Average Support rating the past 5 years



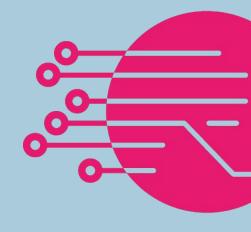


Since 2022, we've had the pleasure of utilizing **Rapidi for our data synchronization needs between two Salesforce instances.** The ease with which we were able to configure integrations was remarkable, and the reliability of the syncing tool has been a game-changer for us.

Maintenance and updates are a breeze, ensuring our systems are always in harmony without the need for complex coding. Rapidi has been an essential NO CODE solution that seamlessly integrates our Salesforce ecosystem.

For anyone facing the challenge of managing multiple Salesforce instances, I can't recommend Rapidi highly enough!

Lorraine McCracken, Director of IT Enterprise Business Applications, Kaleris

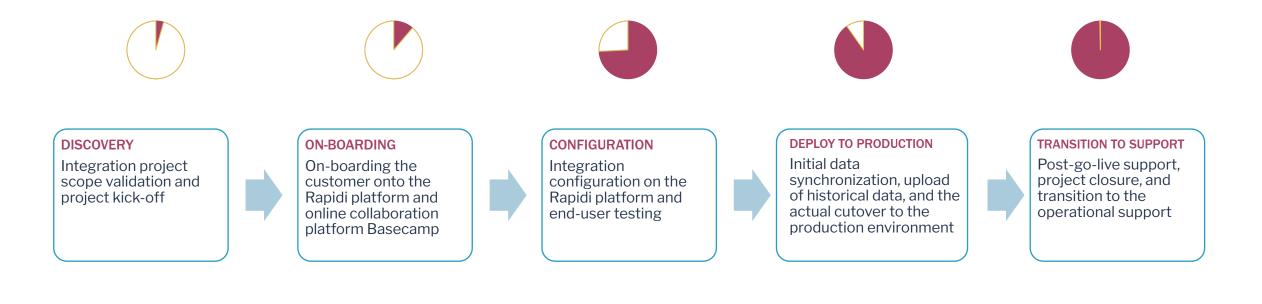






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### **RAPIDI** *Implementation* **PROCESS**











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## Why should we choose Rapidi integration platform instead of using other standard integration tools?



## How to set up your data integration project in 3 steps?



#### How to ensure the best data mapping?



#### Why it's best to be prepared when handling errors?



#### Which systems does Rapidi support?



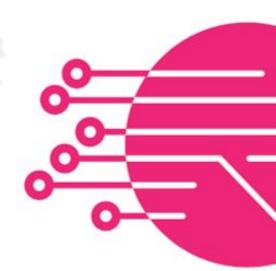
#### Do you support custom objects?



## Why should we choose Rapidi integration platform instead of building integration by ourselves?

#### FOR MORE INFO visit <u>www.rapidionline.com</u> CONTACT US via <u>www.rapidionline.com/contact-us</u>





# Please give us feedback

https://www.getfeedback.com/r/B18KMiaV





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#### **THANK YOU!**

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